

# 10 Models of Teaching + Learning

Version 1.3  
7 August, 2009

Prepared by  
CyberneticLifestyles.com  
200 West 58th Street, #5B  
New York, NY 10019  
415 902 8020

Dubberly Design Office  
2501 Harrison Street #7  
San Francisco, CA 94110  
415 648 9799

# Introduction

Here we have collected 10 models, each of which answer the questions:  
 What is teaching?  
 What is learning?

Each model is partial—incomplete.  
 But each provides a point of view, a frame.

The models are arranged from simple to complex.

They begin with two open-loop processes.  
 Model 1, the famous he Nuremberg Funnel, frames teaching as content delivery.  
 In Model 2, Shannon provides a richer view of communication, adding encoding/decoding and noise to the process.

Models 3 + 4 close the loop, introducing feedback to the process—  
 first external assessment and then self-regulation.

Models 5 + 6 + 7 + 8 add other levels of feedback, introducing second-order systems—  
 first more levels of external assessment, then systems for helping organizations learn and systems for generating knowledge within a discipline, and finally framing students as second-order systems.

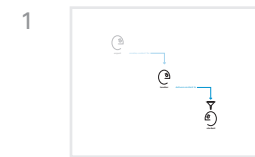
Model 9 + 10 are about conversation—  
 defined as interaction between two second-order systems—  
 first a conversation between teacher and student and then more broadly a conversation between a community of learning and a community of practice.

We acknowledge that the collection is incomplete, and we invite others to share their models.

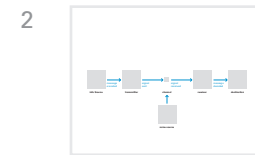
We offer the collection based on the belief that teaching + learning are fundamental to creating the sort of society in which we would all like to live—but that current processes of education are far from ideal.

We also believe that improving education (defining and reaching a desired state) requires understanding the current state.

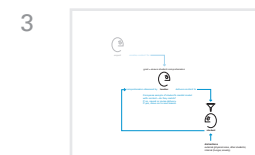
We believe models may aid discussion about where we are and where we should go.



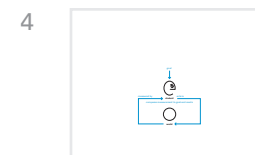
**1 Nuremberg Funnel**  
 Teaching as content delivery



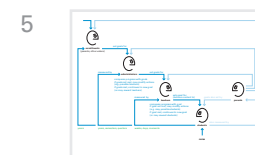
**2 Shannon's Model of Communication**  
 Introducing the problem of noise in transmission



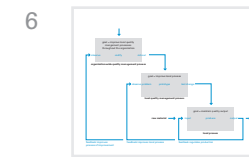
**3 Assessment: External Regulation**  
 Checking that students received "the message"



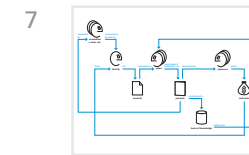
**4 Self-regulation**  
 Learning by acting in the world



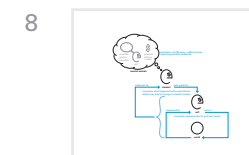
**5 Second-order Assessment**  
 Regulating the regulators



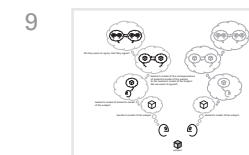
**6 "Boot-strapping:" How Organizations Learn**  
 Improving the way we improve



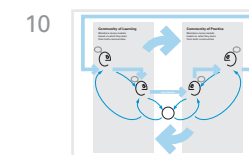
**7 Feedback Supports Knowledge Creation**  
 Aligning goals + incentives



**8 Students as Second-order Systems**  
 Reflecting on goals + means while acting



**9 Teaching + Learning as Conversation**  
 Two second-order systems interacting



**10 Communities of Learning + Practice**  
 Embedding education in a larger system

# Nuremberg Funnel

## Teaching as content delivery

This model claims that learning is simply a matter of passively “absorbing” what the teacher presents, and that every student is capable of “taking in” content no matter what the form or subject.

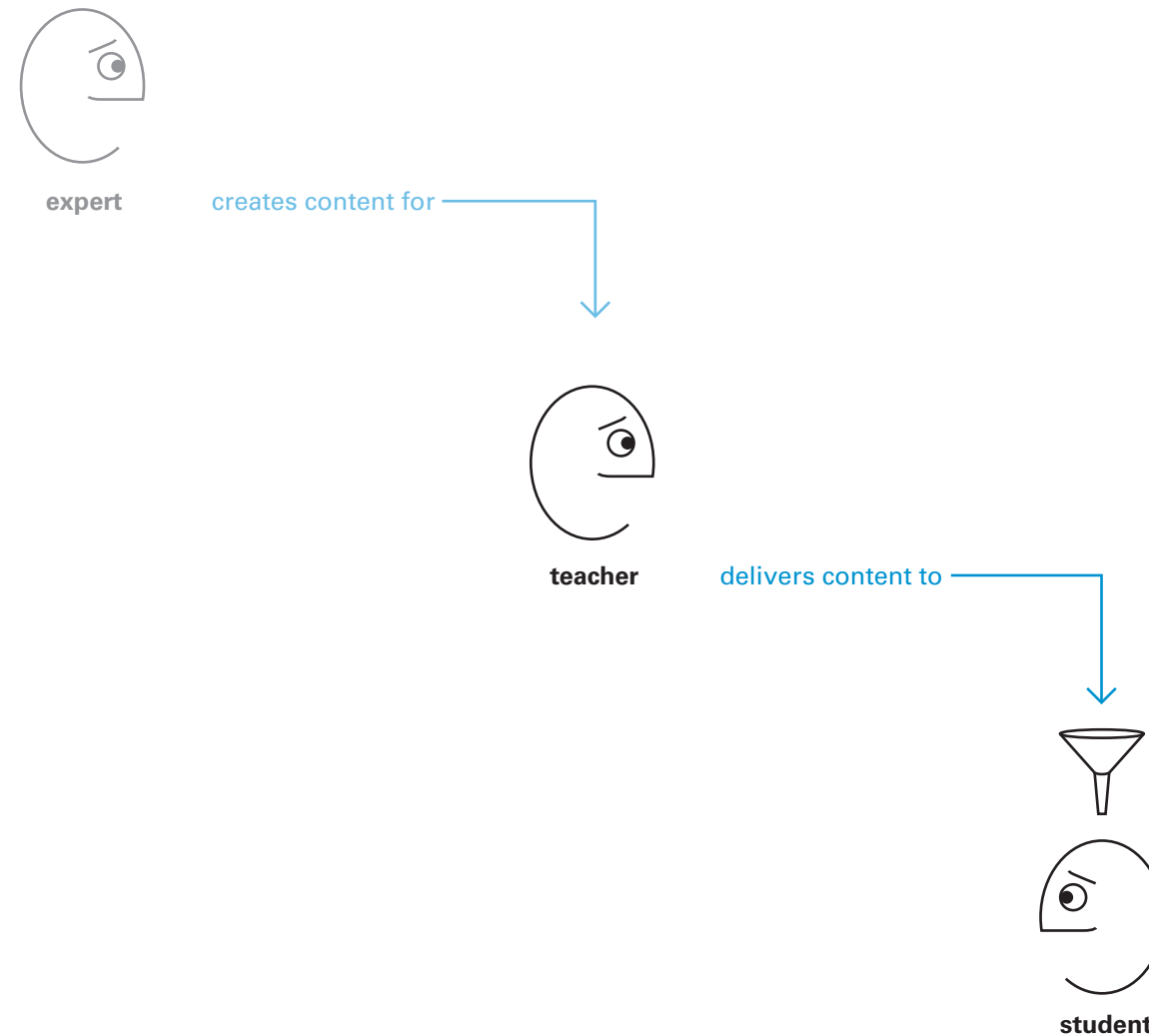
This model separates content from teacher and implies teachers are interchangeable (likewise students).

It also suggests content can be created by an author (expert) independent of teachers and students.

Of course, sometimes teachers are experts.

Delivery of a message does not ensure learning:

- The message may not be received.
- Receiving may not be the same as understanding.
- Understanding may not be the same as learning.
- Students may not learn (or may not study) unless they foresee a penalty (or reward) for doing so.
- In order to understand a second message, students must often understand a first message. (This suggests that learning “builds on a foundation.”)

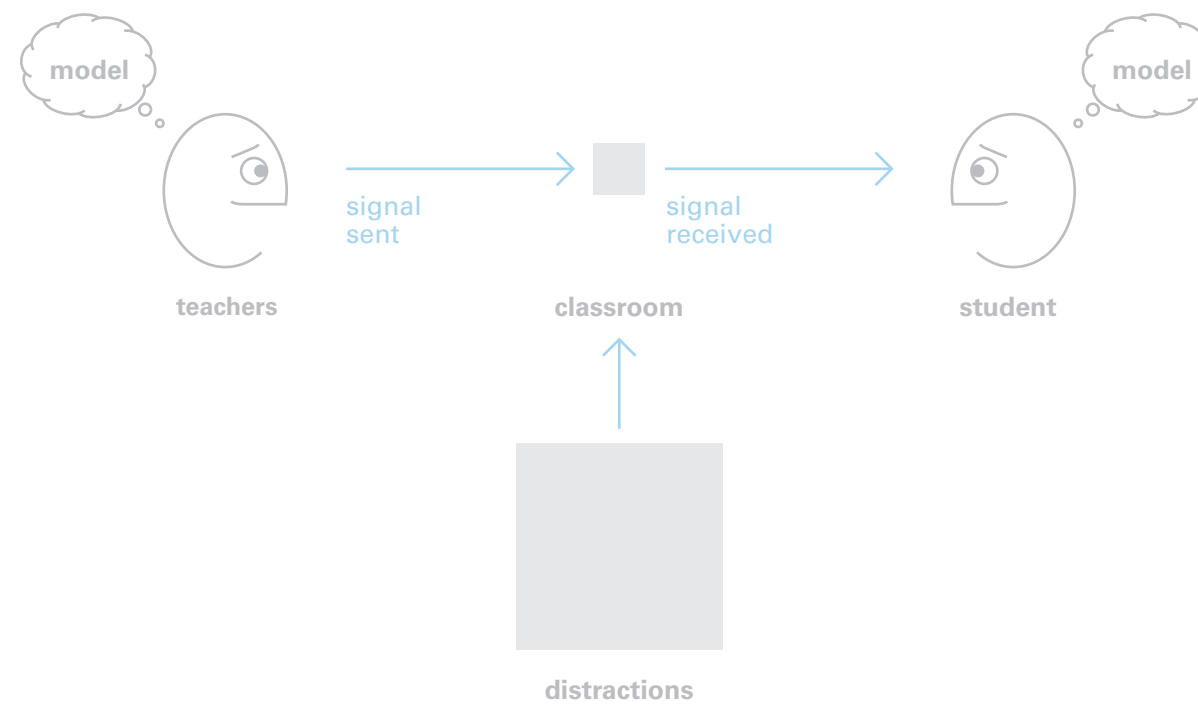
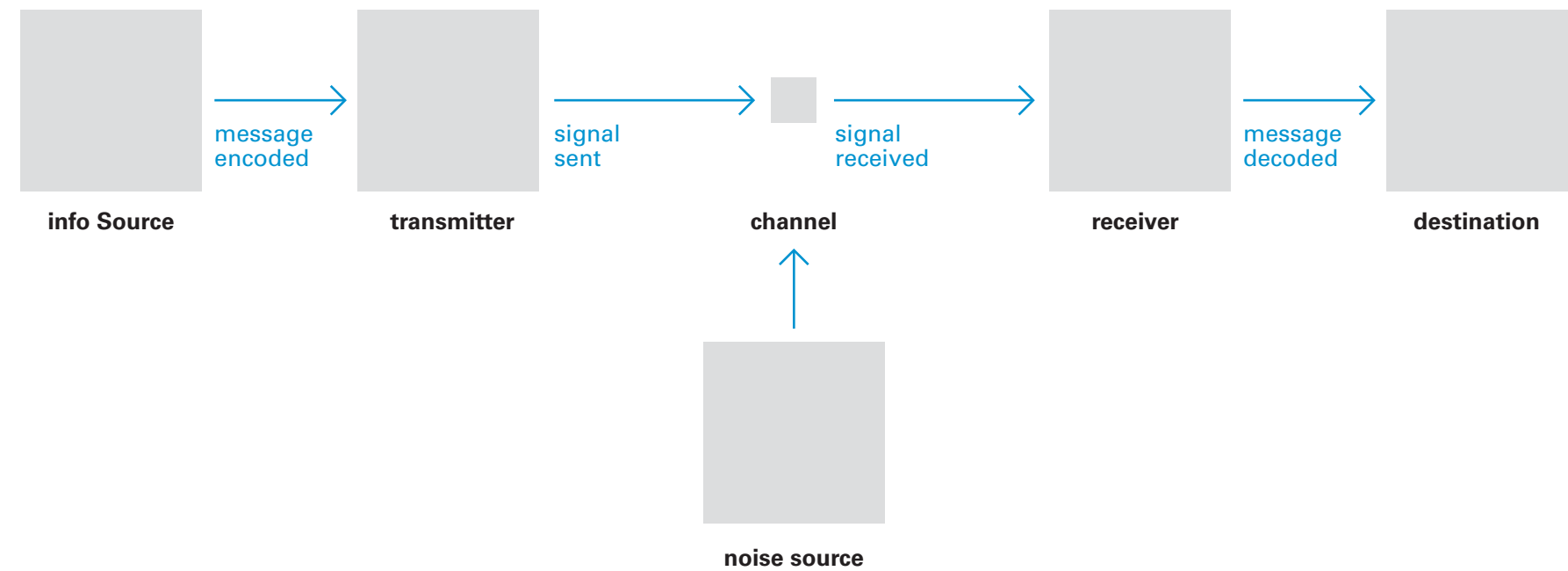


# Shannon's Model of Communication

## Introducing the problem of noise in transmission

This model assumes sender + receiver share a common vocabulary (which makes encoding + decoding possible); but a goal of education is to expand students' vocabularies, a process this model does not describe.

Shannon explained how adding redundancy in a message can compensate for noise in a channel. This is analogous to saying that repetition is sufficient to compensate for failure of a student to correctly decode a message.



# Assessment: External Regulation

## Checking that students received “the message”

This model is like any feedback system.  
 For example, a captain gives the order to dock the ship at port (sets a higher level goal).  
 The pilot sets a course toward port by moving the wheel and then watching to see if the ship veers off because of wind or tide.  
 If so, the pilot compares the current heading with the desired heading and adjusts the wheel accordingly.  
 At a lower level, changing the heading translates into setting a new goal for the “wheel angle” (or rudder angle).

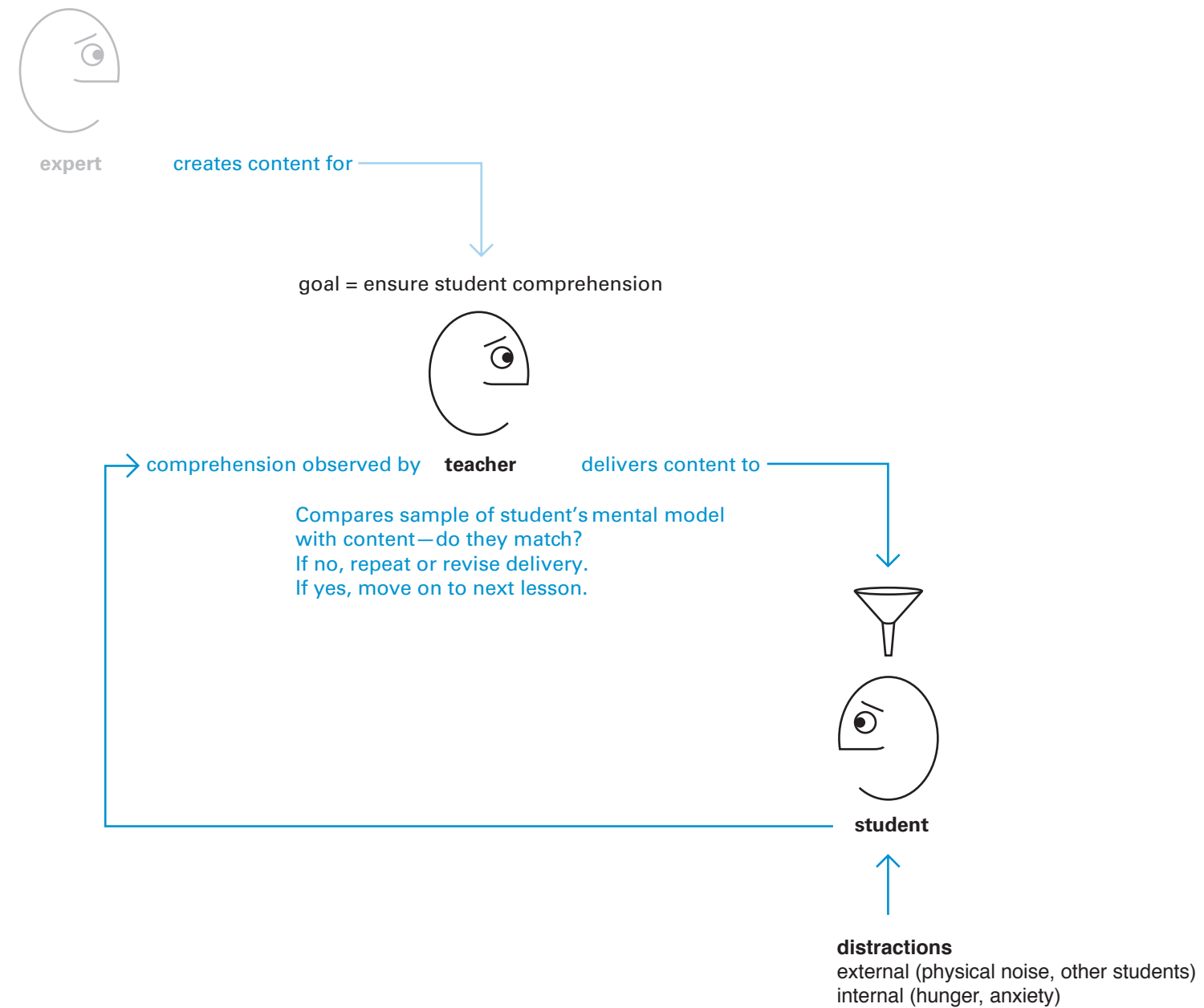
This model assumes teachers have a responsibility to ensure that their students learn.

Teachers organize a series of “lessons” (lectures, exercises, etc.) which lead to mastery of a higher-level “unit”.

When students demonstrate competence in one lesson, the teacher then moves on to the next.

SRA is an example of this model applied first to teach reading and later to other subjects.

One issue with this model is that both teachers and students are accountable to agents outside the model.



# Self-regulation

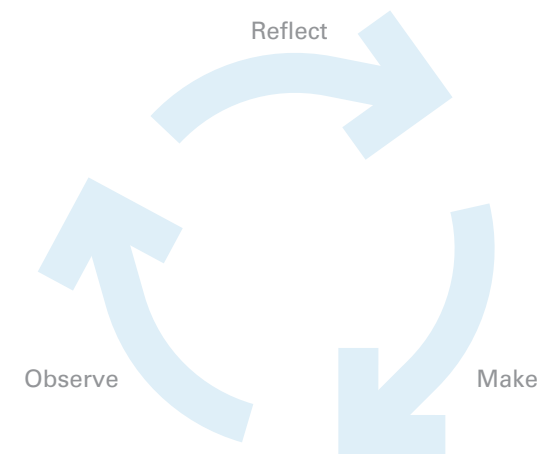
## Learning by acting in the world

Students learn by acting in the world, measuring the effects of their actions, comparing those effects to their goals, and modifying their actions to bring the effects more in line with their goals.

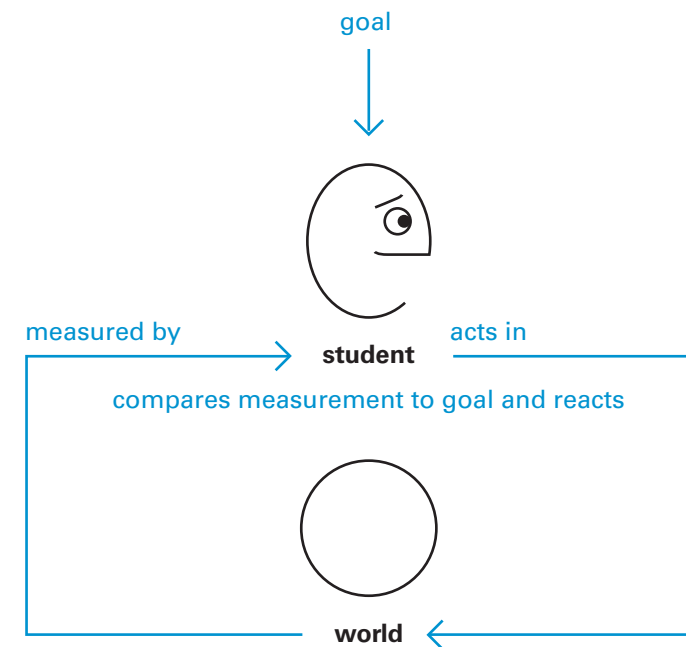
“Acting in the world” could be operating a simulation, or teaching back to the teacher, or teaching each other.

This model frames students as seeking to maintain a relationship with their environment. It argues that learning cannot be “dis-embodied” and is not merely a matter of mind or an exchange of messages.

However, learning is not mere regulation; a float valve does not learn. First-order systems cannot change goals or strategies.



By framing learning as self-regulation, we can see its relationship to design and the creative process



# Second-order Assessment

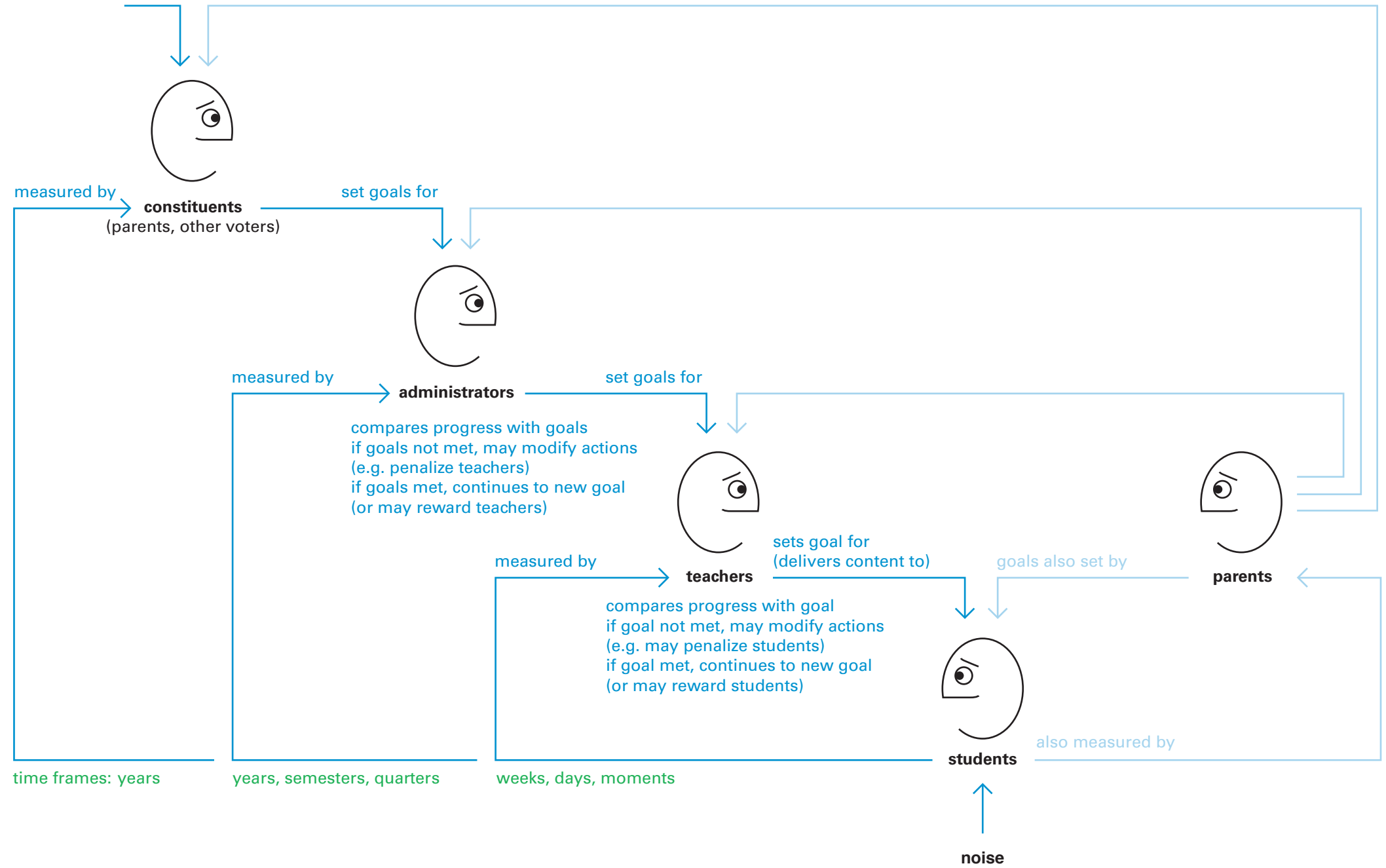
## Regulating the regulators

Institutions are complex systems with many levels of feedback, operating across many time scales.

Constituents (e.g., parents) regulate administrators.  
 Administrators regulate teachers.  
 Teachers regulate students.

Students receive feedback on their performance from teachers and parents.

Likewise, teachers and administrators may receive feedback on their performance from parents—and even from students.

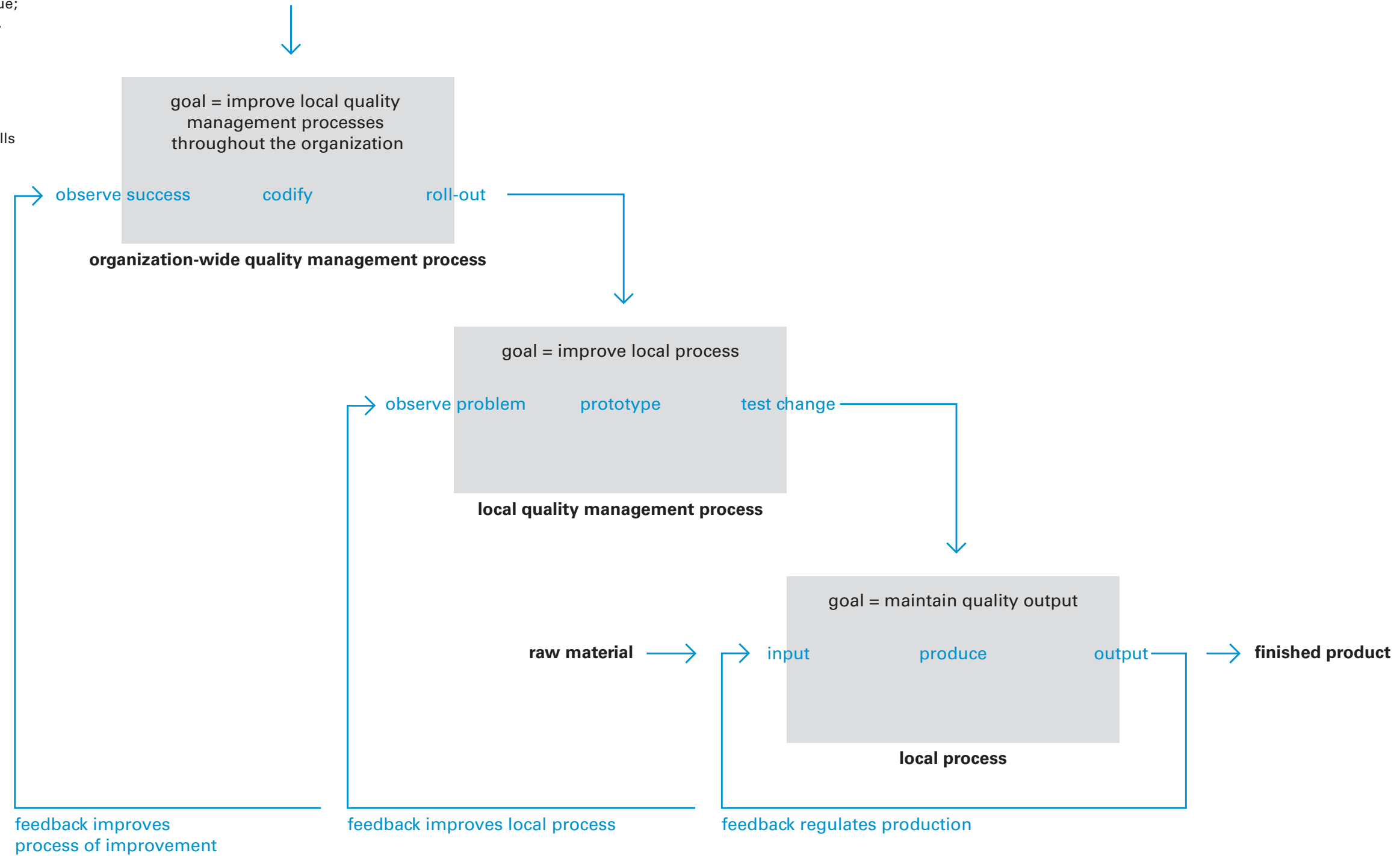


# “Boot-strapping:” How Organizations Learn

## Improving the way we improve

The quality cycle (plan, do, check) is a first-order feedback loop—a process used by quality teams to improve the way they implement a basic process. (Basic processes are likely to include self-regulation). An additional process monitors the work of all quality teams; identifies local solutions and processes that may have wider value; and distributes them to other parts of the organization.

Walter Shewhart formalized the quality cycle, and his protege Edward Demming made it famous. Doug Engelbart refers to “the process of improving ‘the process of improving’” as “boot-strapping”; boot-strapping is a component of what Peter Senge calls a “learning organization.”

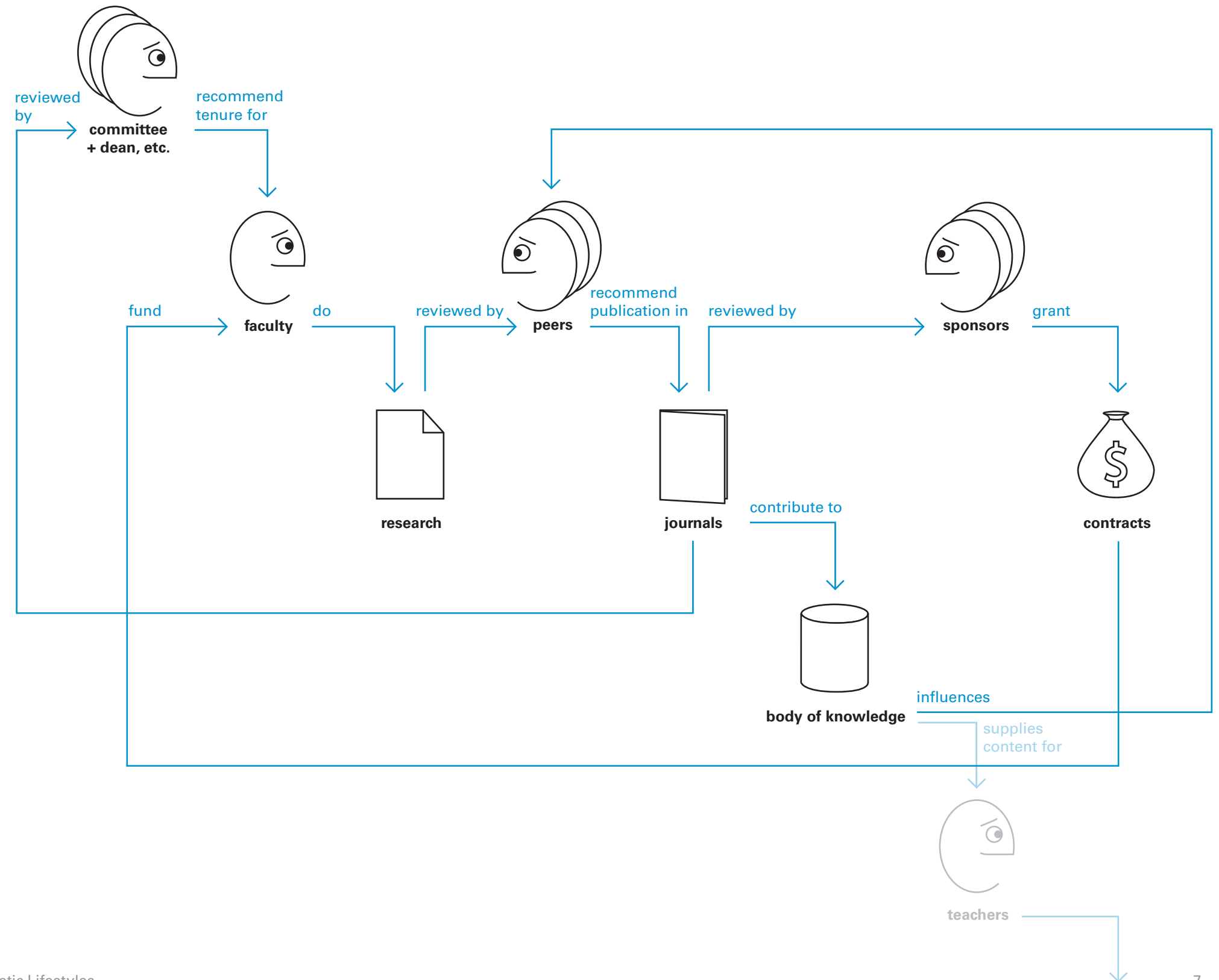




# Feedback Supports Knowledge Creation

## Aligning goals + incentives

Faculty seek long-term financial stability, which makes tenure attractive.  
Tenure requires publishing in peer-reviewed journals.  
Journals seek new ideas based on new research.  
Research requires funding, which is made more likely by previous funding, research, and publishing.



# Students as Second-order Systems

## Reflecting on goals + means while acting

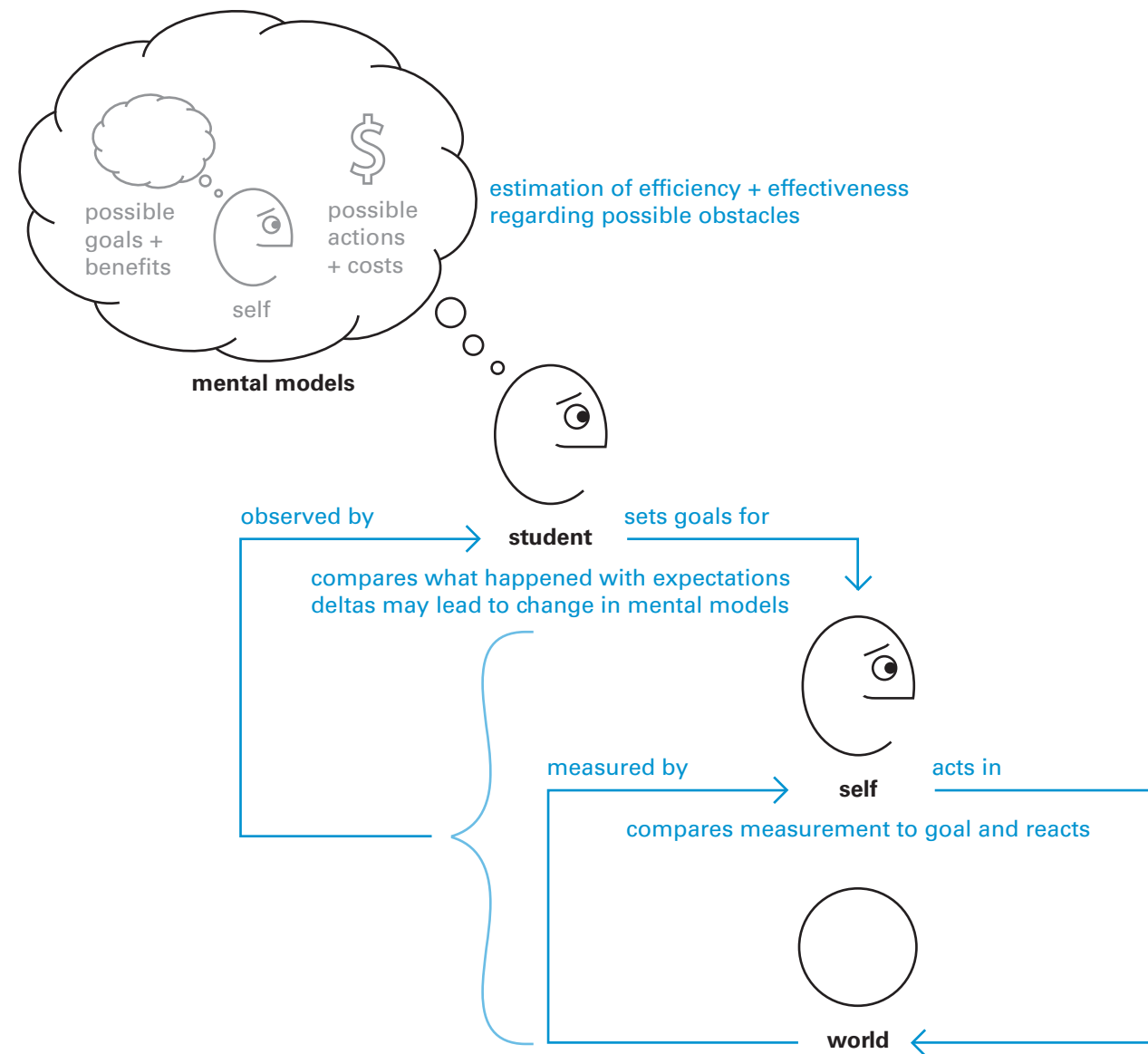
Students have a mental model of themselves, a model of their goals, and a model of possible actions (process for achieving goals) which include effectiveness (how well an action achieves a goal) and efficiency (how easily an action achieves a goal).

Students observe themselves acting in the world and may reflect on the value (= benefit - cost) of strategies (lower-level goals + actions) in achieving higher-level goals.

In the process, they may change goals within a specific strategy or even change strategies.

Reflecting on actions changes their mental models, in particular changing assessment of effectiveness and efficiency.

This model can describe experimenting and designing. It posits learning as assessment of our actions, which causes us to revise our mental models.



# Teaching + Learning as Conversation

## Two second-order systems interacting

Much of higher learning involves conversation—sharing + testing understanding in order to reach agreement. We might argue that all reasoned learning (anything above simple stimulus-response conditioning) is based on conversation, even if that conversation is with oneself.

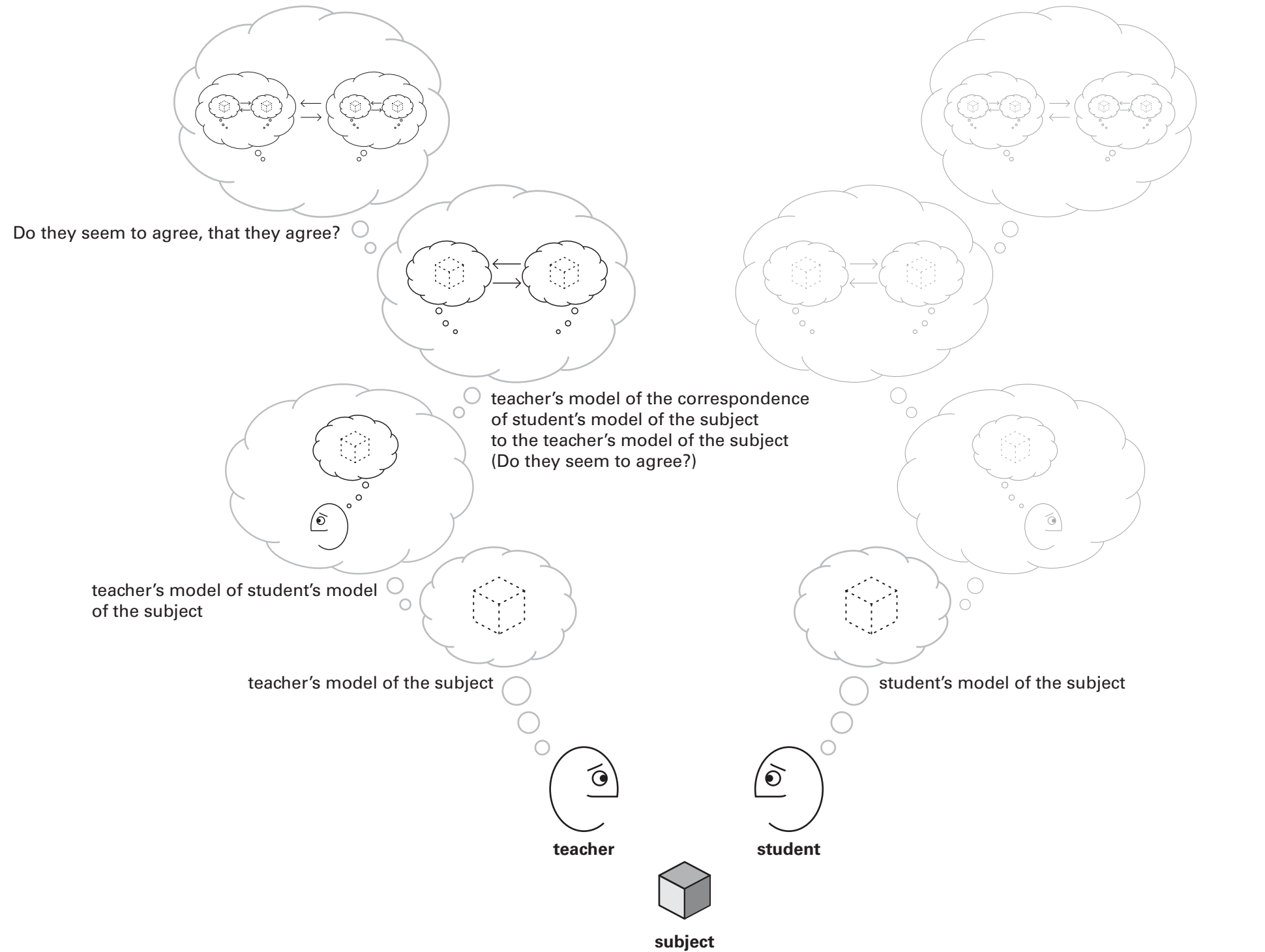
Conversation is required to understand and integrate new information into prior models. (To put it another way: Conversation is required to change beliefs, and by definition learning is a change in belief.) For example, watching a videotaped lecture requires a student to focus on the topics being highlighted by a lecturer, as well as to listen and understand how those topics interact—which of all possible aspects of each topic do and do not relate to the points being made—to create a perspective or an idea that is new to the student.

The student literally re-makes the concept coming from the lecturer by taking different perspectives that would arise if it were an actual conversation wherein the student and the lecturer re-constructed how the pieces fit together. The student learns the material by consciously running through how and why the topics are inter-related to create a new, coherent, complete concept.

As a result of the exercising of these perspectives, the student's model matches the lecturer's model to a sufficient degree to say that the student "understands" the material.

We might even say that mastering a discipline means entering into a series of conversations with members of the community that comprise the discipline—even if one's access is restricted by place and time so that the conversation is essentially only within our imagination.

This model can describe the process by which an individual's vocabulary grows—and the process by which a group increases the scope of language available to it (i.e., increases its "variety," in Ashby's terms).



The process repeats as we discuss:  
 1) teacher's model  
 2) student's evolving model  
 3) degree of agreement

Subject may change:  
 1) current situation  
 2) desired situation (goals)  
 3) actions for achieving goals (means)

# Communities of Learning + Practices

## Embedding education in a larger system

Students learn from both teachers and other students. Students + teachers form "a community of learning". When students graduate, they may join a "community of practice". In a healthy discipline, the two communities are engaged in conversation: The community of learning teaches the community of practice; likewise the community of practice teaches the community of learning.

